

# COMPUTERS & INFORMATION



## FALL 2008

### CRIT HELP DESK

Centralized Help Desk service providing computer support for the SAIC community.

- Phone (312)345-3535 e-mail [crithelpdesk@saic.edu](mailto:crithelpdesk@saic.edu)
- 112 S. Michigan Ave., room 905, Mon–Fri 8:30am–5:00pm
- 37 S. Wabash Ave., room 401, Mon–Fri 8:30am–5:00pm
- On-campus printing information and resources: <http://crit.artic.edu/printing>

### LAPTOP PROGRAM

<http://www.saic.edu/laptop>

Technical support for SAIC laptop program student and faculty participants is provided through the CRIT Help Desk. See above for locations.

- Phone (312)345-3738 e-mail [laptop@saic.edu](mailto:laptop@saic.edu)

### GET CONNECTED

Get your ARTIC username and set up your e-mail account.

- ARTIC Account Activation: <http://getconnected.artic.edu/>  
(Faculty must have an active contract and an SAIC ID number)
- Visit the SAIC Portal to access your email, <http://go.artic.edu/>
- Click the Resources tab in the Portal for more information about services at the School
- For information and help with your email account, visit <http://startit.artic.edu> and click **e-mail** at the left

### GENERAL ACCESS COMPUTER LAB

Mac Pro & iMac workstations, laptop stations, scanners, black & white and color laser printers, color inkjet printing, software training DVDs, assistance.

- Phone (312)345-3766 e-mail [galabhelp@saic.edu](mailto:galabhelp@saic.edu)
- 112 S. Michigan Ave., room 901
- Self-service laser printing: Mon–Sat 8:30am–10:00am
- Lab monitor on duty: Mon–Thu 10:00am–9:00pm, Fri–Sat 10:00am–6:00pm
- Overnight access is available

### THE SERVICE BUREAU

<http://crit.artic.edu/servicebureau>

On-campus professional digital output center providing laser and large-format color inkjet printing (up to 64" wide), self-service color laser printing. Output options include photographic papers, backlit film, fabrics, more.

- Phone (312)629-9155 e-mail [servicebureau@saic.edu](mailto:servicebureau@saic.edu)
- 37 S. Wabash Ave., room 1122
- Mon–Thu 8:30am–9:00pm, Fri 8:30am–5:00pm
- Advanced Output Center: <http://crit.artic.edu/aoc>

## COMPUTER HARDWARE AND SOFTWARE PURCHASING

Apple computers and software, along with peripherals and software from other vendors, are available to students, faculty and staff at educational discounts.

To access educational discounts on computers, peripherals and software from Apple, Adobe, and Insight:

1. Visit the SAIC Portal, at <http://go.artic.edu>.
2. Log into the Portal and click on the **Resources** tab
3. Click on **Computer Hardware and Software Purchasing** under **Equipment/Facilities/Resources: Academic**.

Educational discounts are also available at the Apple Store at 679 N. Michigan Ave.

We are also pleased to offer to returning students, graduate students, faculty and staff the option of purchasing a laptop at the same discounted price as the SAIC laptop package. Orders must be placed and paid for by September 17, 2008.

This package includes:

- Apple MacBook Pro
- 2.4GHz Intel Core 2 Duo Processor
- 2GB RAM
- 200GB Hard Drive
- Double-layer SuperDrive (DVD±R DL/DVD±RW/CD-RW)
- 15-inch widescreen glossy LED-backlit display, backlit keyboard
- Airport Extreme card and Bluetooth
- NVIDIA GeForce 8600M GT graphics controller with 256MB RAM
- 3-year AppleCare Protection Plan
- Verbatim SmartDisk FireLite 250GB portable FireWire hard drive
- 5-foot CAT6 Ethernet cable
- STM Alley laptop bag
- \$1995 + tax

To place an order, please contact Miguel Flores at (312)629-6149 or [mflore@saic.edu](mailto:mflore@saic.edu).